

Hosted Collaboration

InterVision's Hosted Collaboration leverages the robustness of Cisco-based collaboration tools to increase voice, messaging and video capabilities for truly unified communications. By deploying to a hosted environment, clients can offload all aspects of their communications including carrier management, infrastructure, MACDs, applications and network monitoring. The solution is fully-managed and monitored by certified experts, which contributes to enhanced end-users' experience and unburdened IT departments.

Simplify & Save



Don't let your on-premise customizations hold you back from the cloud

Transition to secure hosted voice and collaboration with the customizations and third-party integrations other providers don't want to handle.



Flexible connectivity options

Bring-your-own bandwidth, purchase connectivity and SIP through us or leverage VPN. No matter your preference, we take on the carrier management burden for you.



Lower your total cost of ownership

InterVision helps IT departments justify the transition to hosted services by providing detailed total cost of ownership (TCO) analyses. Expect to lower your TCO by 20-30%.

Achieve & Empower




Get away from time-consuming phone system support and gain confidence in a modern and fully-featured communications platform. With InterVision, you can rely on a dedicated team of Cisco experts who run efficient deployments, manage the network, licensing and devices, as well as the infrastructure powering it all. This means you can confidently relieve valuable IT headcount of these burdens.

- Simplified Single Bill
- Dedicated Team of Experts
- Fully-Featured Unified Communications
- Secure and Resilient by Design
- SOC 2 Audited Geo-Redundant Datacenters
- Fast, Effective Implementations

InterVision's approach enables us to deliver truly unbiased strategies and solutions that meet your needs, not our agenda. With a comprehensive portfolio of practices and solutions hosted on-premise, in privately-managed or public-hyperscale cloud we enable your team to deliver results with the power to shift the view of IT.



HOSTED COLLABORATION

	 CALL	 CALL + MESSAGE	 CALL + MESSAGE + MEET
HIGH DEFINITION VOICE	✓	✓	✓
VOICEMAIL WITH UNIFIED MESSAGING	✓	✓	✓
SIMULTANEOUS RING	✓	✓	✓
AUTO ATTENDANT	✓	✓	✓
TEAM MESSAGING	✓	✓	✓
ONE-BILLING STATEMENT	✓	✓	✓
SOFTPHONE		✓	✓
REMOTE WORKER EXTENSIONS		✓	✓
INSTANT MESSAGING & PRESENCE		✓	✓
CALENDAR & DIRECTORY INTEGRATION			✓
MOBILE APP			✓
WEBEX CONFERENCING			✓
CONFERENCE WITH TOLL NUMBER DIAL-IN			✓
24X7X365 MONITORING			✓
DEDICATED ENGINEER			✓

Robust Enterprise-level Customization Options

- CONTACT CENTER
- EMERGENCY RESPONSE
- EMERGENCY NOTIFICATION
- QUALITY MANAGEMENT SCORECARDS
- CALL REPORTING & ANALYTICS
- SCREEN CAPTURE
- CALL RECORDING
- SPEECH ANALYTICS
- AUDIO PAGING
- ATTENDANT CONSOLE
- FAX